



March 28, 2014

IT-Help Desk Technician

Kalamazoo Community Mental Health and Substance Abuse Services is seeking a dynamic individual who has experience working with individuals of diverse racial, ethnic, and cultural backgrounds to work as a full time Information Technology Helpdesk technician and support the on-going goals and objectives of our Information Technology Services department. The selected candidate will be responsible for working with computer users to identify and/or resolve technical problems. This position will be involved in network and Sharepoint administration, and provides technical support to users for KCMHSAS owned technology equipment to assure effective technology use. The successful candidate will be able to manage multiple issues with a good deal of independence.

A Bachelor's Degree in a technical discipline plus two years working in a technical operating capacity or equivalent combination of education and experience is required. We offer competitive compensation and fringe benefits including medical, vision and dental insurance; Paid Time Off plan with paid holidays; tuition reimbursement; retirement and deferred compensation plans.

Individuals of diverse racial, ethnic, and cultural backgrounds along with bilingual candidates are encouraged to apply. KCMHSAS is an equal opportunity employer that encourages diversity and inclusion among its workforce. We strive to empower people to succeed.

To apply please go to our website www.kazoocmh.org/careers